

KVIC TOLL FREE HELPLINE: 1800 3000 0034

FOR ENQUIRY ON TRAINING PROGRAMMES CONDUCTED BY TRAINING CENTRES OF KVIC

- KVIC toll free line No. **1800 3000 0034** is inaugurated by Shri Vinai Kumar Saxena, Chairman KVIC in association with Fives Splash Infotech Pvt. Ltd. Udaipur Rajasthan during the 636th commission's meeting held at Bhubaneswar, Odisha. On 29.08.2016.
- Now, learning about KVIC programmes has become easy, just dial **1800 3000 0034**, and obtain relevant information in Hindi and English about the ongoing training programme conducting at 38 Departmental and Non Departmental Training Centers established all over India. Currently the services will be available between 8AM to 8PM, 6 days a week. And, it will be expanded further based on the response and feedbacks received.

The salient features of this Call Centre:

- single point of contact for enquiries under HRD training programmes
- Facilitate feedbacks or complains with regard to any programme or training across India. Same will be used by KVIC to improve the programmes as per the need.
- enquiries about Entrepreneurship Awareness and Development Programmes

Major benefits from this toll free number will be:

- It will be a digital revolution for KVIC, giving a single point of contact for all activities under KVIC.
- It will improve response time to the prospect trainees thus giving awareness about various programmes being run under KVIC .It will also improve the outreach to the prospective trainees and also getting feedback from the trainees of the ongoing programmes as well as those already trained.
- The call centre will capture information about the people who call in, and same database will be utilised for outreach to more people about other programmes of KVIC. And, this will give a new aspect, giving more opportunities for people to take benefits of various initiatives taken by KVIC.
